



LEGACY™
WHALE WATCH
SAN DIEGO, CA

Legacy COVID-19 Protocol

Legacy Whale Watch Captains and Crew have undergone training regarding proper physical distancing and sanitation protocol as it applies to their respective work environments. Should you have any questions or concerns please do not hesitate to contact a customer service representative for clarification or guidance.

It is imperative that we all exercise good judgement. If you are not feeling well for any reason or believe you may be experiencing COVID like symptoms we ask that you refrain from making reservations. We are as anxious as anyone to get back on the water, however we will not do so at the expense of the safety of our customers and staff.

Legacy COVID-19 Protocol

- Safety aboard the Legacy has always been our number one priority. COVID considerations will be made wherever reasonably applicable
- When safe and prudent, passengers will maintain 6 feet of rail space between them
- All passengers and crew will be required to wear face coverings at all times
- Crew members will manage the flow of passengers during foreseen high traffic times and areas
- Sanitation stations have been installed around the vessel for your convenience
- Crew members will ensure that sanitary facilities stay operational and stocked at all times
- Crew members will perform thorough cleaning in high traffic areas and frequently disinfect commonly used surfaces such as handrails, counter tops, doors, restrooms and seating areas
- Captains shall provide a COVID policy update upon boarding and routinely advise passengers to adhere to physical distancing and sanitation policies throughout the trip to the extent reasonably possible

Legacy COVID-19 Protocol

- Staffing considerations have been made to allow time for crew to implement cleaning practices before, during and after trips
- Passengers will be encouraged to wash hands regularly and observe basic sanitation practices
- Crew members will actively monitor and maintain social distancing while boarding and disembarking vessels
- Boarding and arrival times will be staggered to the best of our abilities in an effort to mitigate crowds
- Pre boarding areas have been established in order to reduce crowds during high traffic intervals

We ask that you notify a crew member or captain immediately if you are experiencing flu like symptoms, respiratory illness or any other COVID-19 related symptoms such as:

- Fever
- Cough
- Shortness of breath or difficulty breathing
- Chills
- Repeated shaking with chills
- Muscle pain
- Headache
- Sore throat
- Loss of taste

In the event that a passenger or crew member exhibits COVID-19 symptoms the situation will be evaluated and addressed depending on the severity of the issue.

A quick note on Outdoor Areas

According to the CDC “ Outdoor areas generally require normal routine cleaning and do not require disinfection. Spraying disinfectant on sidewalks and in parks is not an efficient use of disinfectant supplies and has not been proven to reduce the risk of COVID-19 to the public. You should maintain existing cleaning and hygiene practices for outdoor areas.”

CDC, GUIDANCE FOR CLEANING AND DISINFECTING

https://www.cdc.gov/coronavirus/2019-ncov/community/pdf/Reopening_America_Guidance.pdf



SAFE REOPENING PLAN

Business Name:

Facility Address:

This plan does not need to be submitted at this time. This plan is to be used to prepare when businesses open per the Governor's Order. The County will not require approval for this plan.

Businesses must implement all mandatory measures listed in A and B below. Businesses shall select applicable measures listed in C and D below and be prepared to explain why any measure that is not implemented is inapplicable to the business. Businesses shall also provide specific details regarding their Safe Reopening Plan pertaining to their business in section E below.

A. Signage (Mandatory):

- ☐ Signage at each public entrance of the facility to inform all employees and customers that they should: avoid entering the facility if they have a cough or fever; wear facial coverings, maintain a minimum six-foot distance from one another; and not shake hands or engage in any unnecessary physical contact.
- ☐ Signage posting a copy of the Safe Reopening Plan at each public entrance to the facility.

B. Measures To Protect Employee Health (Mandatory):

Teleworking opportunities have been maximized.

All employees have been told not to come to work if sick.

All employees must have temperature taken upon reporting to work; if 100 degrees or more, should not be allowed in workplace. If a thermometer is not available, employees must be screened for symptoms (cough, shortness of breath or trouble breathing, headache, fever, chills, muscle or body aches, fatigue, sore throat, congestion or runny nose, new loss of taste or smell, nausea or vomiting, diarrhea)

All employees must wear facial coverings in the workplace, if within six feet of others.

All desks or individual work stations are separated by at least six feet.

Break rooms, bathrooms, and other common areas are being disinfected frequently, on the following schedule:

Personal Protective Equipment (PPE) has been provided at a level appropriate to employee job duties (describe below)

SAFE REOPENING PLAN

B. Measures To Protect Employee Safety (Mandatory) Continued:

☐ Soap and water are available to all employees at the following location(s):

☐ Copies of the Protocol have been distributed to all employees.

C. Measures To Protect Customer Safety (Check all that apply to the facility):

Limit the number of customers in the store at any one time to _____ which allows for customers and employees to easily maintain at least six-foot distance from one another at all practicable times.

All patrons/visitors must wear facial coverings.

Curbside or outdoor service is made available where feasible.

Optional – Describe other measures:

D. Measures To Keep People At Least Six Feet Apart (Check all that apply to the facility):

Placing signs outside the store reminding people to be at least six feet apart, including when in line. Including encouragement for pedestrian traffic to follow one-way migration paths, if appropriate.

Placing tape or other markings at least six feet apart in customer line areas inside the store and on sidewalks at public entrances with signs directing customers to use the markings to maintain distance.

All employees have been instructed to maintain at least six feet distance from customers and from each other, except employees may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary.

Appointment system is utilized, when appropriate.

Optional – Describe other measures:

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E. Additional Measures Specific to Business (Mandatory):

*Any additional measures not included here should be listed on separate pages, which the business should attach to this document.

You may contact the Health and Safety Coordinator with any questions or comments about this protocol:

Name:

Phone Number:

Signature, Appointing Authority or Designee

Date of Form Completed: